TERM & CONDITIONS

These terms and conditions (further called “Terms”) govern the users (further called “you” or “your”) use of the website www.landrovertreasureshop.com (“Website”) and your relationship with Hilde Jeep Safari ltd of which Land Rover Treasure Shop is the online trade name. Hilde Jeep Safari ltd is a Cyprus registered company based in Paphos Cyprus. Please read the terms and conditions carefully as they affect your right and liabilities under law. If you do not agree to these Terms, do not access nor use the Website. If you have any queries regarding the Terms then please contact us.

1. Agreement
- By using the Website, you agree to be bound by these Terms.
2. Amendments
   We reserve the right to:
- Amend and update these terms from time to time, any chances will be notified to you via a suitable announcement on the Website. The changes will apply to the use of the Website after such announcement is made. It is your own responsibility to check for such changes. If you do not agree on the changed Terms, you should not continue to use the Website, if you continue to use the Website after the changes come into effect, your use indicates your agreement to be bound by these Terms.
- To modify or withdraw, temporarily or permanently, this Website and the material contained within or any part without notice to you and you confirm that we shall not be liable to you for any modification to or withdrawal of the Website or its contents.
3. Registration
   You warrant that:
- The personal information that you are required to provide when you register is true, accurate, current and complete and you are not impersonating any other person or entity.
4. Privacy of Information.
   We warrant that:
- The personal data we hold about you will be processed lawfully and fairly. It should be accurate & not excessive. This information will if necessary be kept up to date and not retained longer than necessary. It will be kept secure to prevent unauthorized access by other people.
5. Pricing
- All our prices exclude VAT. This will be added at the checkout page where applicable at current CY rate.
- Please note that if you are a business based in the European Union and you have a VAT number, you need to contact us and buy direct not through the website.
6. Description and use of goods
- We make every effort to ensure that our products are accurately described and fit for the purposes and applications on the Website.
- All descriptions and of spare parts are intended as a guide and part numbers and pictures are used for reference only and do not imply or indicate the identity of the manufacturer unless specifically mentioned in description.
- We cannot be hold responsible for failure or any damage caused when item is used for any extraordinary or unusual uses such as competition, racing, rallying or items subsequently stripped down, altered, modified or adapted etc. in any way than their original design or intend use.
- We cannot be hold responsible for failure or damage if this is caused by misuse, neglect, overheating, incorrect installation or failure of a related component.
7. Ordering from Us
- You are deemed to place an order with us via the online checkout process. We will send you an order confirmation email detailing your ordered items. If you do not receive this, please check your spam/junk folder.
- Our acceptance of the order takes place when we dispatch the order even if your payment has been processed immediately, unless we have notified you that we do not accept your order or you have cancelled your order.
8. We may Refuse an Order

- When goods are not available.
- When we can't obtain authorization for your payment.
- If there has been a pricing or item description error.
- If you do not meet any eligibility criteria set out in our terms.
- If goods are to be sent by courier and no telephone number has been given (this is an absolute must for courier deliveries).

9. Delivery

- All our packages are sent with international registered signed for airmail to keep costs low but not too slow, if you do however wish to receive your item quicker you can choose the courier option and we upgrade the postal service to courier.
- We will deliver the items ordered to the address which you give for delivery when you checkout on the website. If any of the details are incorrect or not complete, we cannot be held liable for any items which have not been received.
- Your delivery address may be different from your billing address, if for example you would like order to be delivered to work, family or friends.
- Dispatch of your order will be made as soon as possible and usually within 4 working days of receipt of your order & cleared payment.
- Orders are processed and dispatched Monday to Friday. Our opening hours are Monday to Saturday 9.00 to 18.00hrs. All dispatch and delivery times quoted on the Website do not include public holidays and holidays.
- All items purchased from Land Rover Treasure Shop that are dispatched are checked over before being carefully packed. Once delivered to the carrier the company accepts no responsibility for loss or damage resulting from delay in delivery of goods. We will provide tracking details on request and will always assist where possible when items go missing or damaged. **Recorded airmail is not insured, Parcels sent with EPG (only certain European countries, also called Premium) to 530.00 Euro's including postage fees and EMS courier to 150.00 Euro's plus postage fees paid**.

10. Order Cancellations

- You have the legal right to cancel your order within 14 days of receiving the items. Order cancellations must be made in writing (email) quoting your order number, within 14 days beginning the day after the day received the goods.
- If you wish to cancel your order you can notify us by email to info@landrovertreasureshop.com or by phone (+35799404193) during opening hours before we dispatched the goods to you.
- Where the order is already dispatched, the goods must be returned to us in accordance with the 'Return & Exchange' -section of our terms.
- We reserve the right to cancel your order at any time and issue a full refund.

11. Return & Exchange

- If you have ordered an item that you no longer require and would like to return it to us, you can do this within 14 days of receipt. You must contact us, prior to return, to notify us and you must include your order details and a note stating the reason of return.
- The item must be un-used and undamaged in original packaging. Upon receipt and processing of your item we will refund your payment method, minus the payment (PayPal) charges as we do not get these back.
- Postal charges (including return costs) will not be refunded in the case of order cancellations/unwanted parts.
- The item is your responsibility until we receive it. For your own protection we recommend that you sent item back using a service with a tracking number and/or insured as we cannot be held responsible for loss or damage in the post.
- You may return any item that is faulty or damaged when received for a full refund or replacement (if stocked) within 14 days of receipt. You must contact us, via email, prior to returning the goods at info@landrovertreasureshop.com. You must also include your order details (order number reference) and a note stating the fault. In these cases, we will also refund the return postage. You may find it easier to use the packing materials that were used when we dispatched your order.
- You may return an incorrect item sent to you as a result of our error for a full refund. You must contact us prior to returning the incorrect part and also must include your order number details and a note stating the reason of return. We will refund your payment method once we have received and processed the item. In these cases, we will also refund the return postage.